

AffordaPay, a financial services program similar to Springfield Clinic's budget plan program.

AFFORDAPAY
by U.S. Asset Management, Inc.

Through AffordaPay, patients will continue to pay off their account balance **interest free with 0% APR in manageable monthly payments. Your payment amount and method of payment will not change.**

AffordaPay is an industry leader in healthcare financial services—not a collection agency or credit card company.

EFFECTIVE:

September 14, 2018

All future payments, correspondence and inquiries regarding your Springfield Clinic budget payment plan account will be handled directly by AffordaPay.

WHAT HAPPENS NEXT?



WELCOME LETTER

You will receive a welcome letter from AffordaPay in the mail within the next few days. The welcome letter will include:

- a service overview
- your balance & terms
- information about accessing the online account management portal - www.AffordaPay.com



WELCOME PHONE CALL

An AffordaPay representative will attempt to call the primary phone number listed on your account to help you make arrangements and assist you to ensure your payment plan is set up properly.



CHOOSE A PAYMENT OPTION

Your monthly account statements from AffordaPay will provide details about your payment options, which include:

- telephone
- US mail
- customer portal - www.AffordaPay.com
- *auto-pay

**Please note: If you are currently using an auto-pay option for your monthly payments, you must re-establish that payment method through AffordaPay. Please contact them toll-free at (855) 484-3143 as soon as possible.*

AffordaPay, PO Box 981005, Boston, MA 02298-1005
(217) 210-6682 • (855) 484-3143 toll-free | www.AffordaPay.com
Call Center Hours: Mon-Thurs, 8am-8pm CST | Fri, 8am-5pm CST | Sat, 8am-12pm CST